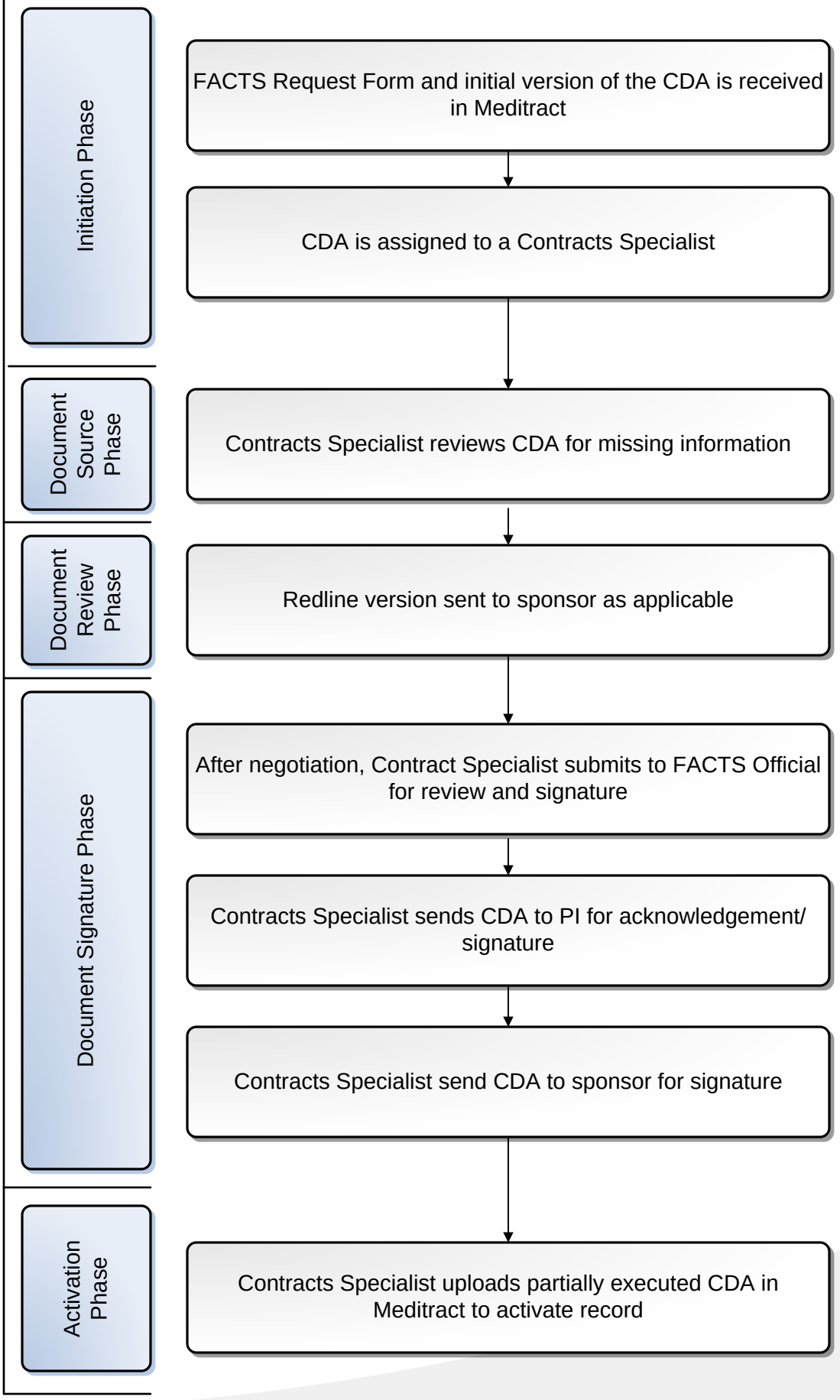CDA PROCESS FLOW